

Quality Policy

Melyd Surgical's Quality Policy is to:

- always supply to our customers products and services that conform exactly to stated or agreed specifications, and also meet the needs and expectations of those customers;
- continually improve the effectiveness of both the quality management system and the provision of all our services and products;
- ensure all staff are trained and briefed about all the quality documentation so that they can implement the policies and procedures in their work;
- meet any statutory and regulatory requirements as necessary.

It is essential that Melyd Surgical as a company and all our staff do this in order to meet our goal to survive and prosper in a competitive market place.

In order to consistently achieve its company objectives, Melyd Surgical is wholly committed to the operation of a quality management system, with the full cooperation of adequately trained staff which satisfies the requirements of BS EN ISO 9001:2015.

The system and policy are regularly reviewed by the Management, to ensure their ongoing effectiveness and efficiency in meeting the company objectives. It is also regularly reviewed to ensure our systems and policy continues to meet the current needs and expectations of our customers and interested parties.

The management is responsible for implementing, managing and maintaining the Quality Systems Manual and Operating Procedures. And also to identify and investigate problems affecting the quality of the product, services and documented Quality Management System.

The documented Quality Management System is designed to build quality in at the appropriate stage by:

- Adequate specification of work and inspection requirements
- Use of trained or qualified personnel
- Careful and recorded review of every individual contract

Our Quality Policy complies with the requirements of BS EN ISO 9001:2015 and is maintained to demonstrate continuous improvement of the Quality Management System. The management's participation in the monitoring and measurement of the performance of the Quality Management System is focussed on acting on opportunities for continual improvement. The Quality Management System has the full support of Melyd Surgical's management and staff.

Date: 12 May 2017

Signed by Management:

